



Webinar 3 Managing Patients Expectations - Learning Outcomes

By undertaking this webinar, participants will have increased:

1. understanding that many patients do not want an antibiotic, even though some might expect to be prescribed one.
2. understanding of the importance of eliciting patient's concerns, expectations, and whether they want an antibiotic.
3. understanding that most patients consulting with infections want a good assessment, reassurance, and information about their illness, including how long it is likely to last.
4. intention to share their assessment, and the benefits and risks of antibiotics with patients
5. belief in the value of sharing information with patients.
6. intention to share written information about usual illness duration, self-care, safety-netting and the value, or not, of antibiotics in acute respiratory tract infections
7. intention to reflect on their communication strategies for infection.
8. intention to use the TARGET antibiotic leaflets